

## STATEWIDE MASTER SERVICE AGREEMENT FOR SERVICES OF INDEPENDENT CONTRACTOR

A Contract between the National Association of State Procurement Officials (NASPO) and the Multi-State Corrections Procurement Alliance (MCPA)  
Acting by and through the State of Nevada

**Department of Administration  
Purchasing Division**

**515 E. Musser Street, Suite 300  
Carson City, Nevada 89701**

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and

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Pursuant to Nevada Revised Statute (NRS) 277.100, NRS 277.110, NRS 333.162(1)(d), and NRS 333.480 the Chief of the Purchasing Division of Nevada is authorized to enter into cooperative group-contracting consortium.

The National Association of State Procurement Officials (NASPO) and the Multi-State Corrections Procurement Alliance (MCPA) is a cooperative group-contracting consortium for state government departments, institutions, agencies and political subdivisions (i.e., colleges, school districts, counties, cities, etc).

In consideration of the above premises, the parties mutually agree as follows:

1. **REQUIRED APPROVAL.** This contract shall not become effective until and unless approved by the Western States Contracting Alliance Board of Directors.
2. **DEFINITIONS.** "NASPO" means the National Association of State Procurement Officials. "MCPA" means the Multi-State Corrections Procurement Alliance. "State" and/or "Lead State" means the State of Nevada and its state agencies, officers, employees and immune contractors as defined in NRS 41.0307. "Participating State(s)" means state(s) that have signed (and not revoked) an Intent to Contract at the time of the award of this contract, or who have executed a Participating Addendum. "Buyer" means any NASPO/MCPA agency or political subdivision participating under this contract. "Contractor" and/or

*Effective 04/07*

Contracting Agency" means a person or entity that performs services and/or provides goods for NASPO/MCPA under the terms and conditions set forth in this contract. "Solicitation" means RFP #1901 incorporated herein as Attachment AA. "Fiscal Year" is defined as the period beginning July 1 and ending June 30 of the following year.

3. **CONTRACT TERM**. This contract shall be effective from August 1, 2011 subject to NASPO/MCPA Board of Directors' approval to July 31, 2015, unless sooner terminated by either party as specified in paragraph (20).

4. **CANCELLATION OF CONTRACT; NOTICE**. Unless otherwise stated in the special terms and conditions, any contract entered into as a result of the Solicitation may be canceled by either party upon written notice sixty (60) days prior to the effective date of the cancellation. Further, any Participating State may cancel its participation upon thirty (30) days written notice, unless otherwise limited or stated in the special terms and conditions of the Solicitation. Cancellation may be in whole or in part. Any cancellation under this provision shall not effect the rights and obligations attending orders outstanding at the time of cancellation, including any right of any Participating State to indemnification by the Contractor, rights of payment for goods/services delivered and accepted, and rights attending any warranty or default in performance in association with any order. Cancellation of the contract due to Contractor default may be immediate.

5. **INCORPORATED DOCUMENTS**. The parties agree that the scope of work shall be specifically described; this contract incorporates the following attachments in descending order of constructive precedence:

ATTACHMENT AA: SOLICITATION #1901 (SCOPE OF WORK) AND AMENDMENTS 1,2,3,4, AND 5;

ATTACHMENT BB: INSURANCE SCHEDULE; AND

ATTACHMENT CC: CONTRACTOR'S RESPONSE

A Contractor's attachment shall not contradict or supersede any NASPO/MCPA specifications, terms or conditions without written evidence of mutual assent to such change appearing in this contract.

6. **ASSENT**. The parties agree that the terms and conditions listed on incorporated attachments of this contract are also specifically a part of this contract and are limited only by their respective order of precedence and any limitations specified.

7. **BID SPECIFICATIONS**. Contractor certifies that any deviation from the specifications in the scope of work, incorporated herein as part of Attachment AA, have been clearly indicated by Contractor in its response, incorporated herein as Attachment BB; otherwise, it will be considered that the bid is in strict compliance. Any BRAND NAMES or manufacturers' numbers are stated in the specifications are intended to establish a standard only and are not restrictive unless the Solicitation states "no substitute," and unless so stated, bids have been considered on other makes, models or brands having comparable quality, style, workmanship and performance characteristics. Alternate bids offering lower quality or inferior performance have not been considered.

8. **ACCEPTANCE OR REJECTION OF BIDS, AND AWARD**. NASPO/MCPA has the right to accept or reject any or all bids or parts of bids, and to waive informalities therein. This contract is based the lowest responsive and responsible bid and meets the specifications of the Solicitation and terms and

conditions thereof. Unless stated otherwise in the Solicitation, NASPO/MCPA has the right to award items separately or by grouping items in a total lot.

9. **BID SAMPLES**. Any required samples have been specifically requested in the Solicitation. Samples, when required, have been furnished free of charge. Except for those samples destroyed or mutilated in testing, samples will be returned at a bidder's request, transportation collect.

10. **CONSIDERATION**. The parties agree that Contractor will provide the services specified in paragraph (5). **Contractor shall report contract utilization and pay an administrative fee of .5% of the total kiosk spend to MCPA, paid quarterly within 60 days of the end of the quarter. Inmates or family/friends of inmates to be charged a transaction fee for each service as listed in contractor's cost proposal. Contractor shall pay the participating State a commission for each service purchased by inmates as follows:**

| Services                              | Commission/Rate |
|---------------------------------------|-----------------|
| Email (per Outbound eMessage)         | \$ 0.05         |
| Purchasing Music                      | 5.0%            |
| MP3 Player (per device)               | \$ 5.00         |
| JP5 Tablet (per device)               | \$10.00         |
| Inmate Banking (per inbound transfer) | \$ 0.50         |

Contracted prices represent ceiling prices for the supplies and services offered. The Contractor shall report to the Lead State any price reduction or discount, or other more favorable terms offered to any Purchasing Entity and the Contractor agrees to negotiate in good faith to re-establish ceiling prices or other more favorable terms and conditions applicable to future orders. Bid prices must remain firm for the full term of the contract. NASPO/MCPA does not guarantee to purchase any amount under this contract. Estimated quantities in the Solicitation are for bidding purposes only and are not to be construed as a guarantee to purchase any amount.

11. **PAYMENT**. Payment for completion of a contract is normally made within thirty (30) days following the date the entire order is delivered or the date a correct invoice is received, whichever is later. After forty-five (45) days the Contractor may assess overdue account charges up to a maximum rate of one (1) percent per month on the outstanding balance. Payments will be remitted by mail. Payments may be made via a Participating State's "Purchasing Card."

12. **TAXES**. Prices shall be exclusive of state sales and federal excise taxes. Where a Participating State is not exempt from sales taxes on sales within its state, the Contractor shall add the sales taxes on the billing invoice as a separate entry. Contractor will be responsible to pay all taxes, assessments, fees, premiums, permits, and licenses required by law. The Lead State's real property and personal property taxes are the responsibility of Contractor in accordance with NRS 361.157 and NRS 361.159. Contractor agrees to be responsible for payment of any such government obligations not paid by its subcontractors during performance of this contract. Nevada may set-off against consideration due any delinquent government obligation in accordance with NRS 353C.190.

13. **FINANCIAL OBLIGATIONS OF PARTICIPATING STATES**. Financial obligations of Participating States are limited to the orders placed by the departments or other state agencies and institutions having

available funds. Participating States incur no financial obligations on behalf of political subdivisions. Unless otherwise specified in the Solicitation, the resulting award(s) will be permissive.

14. ORDER NUMBERS. Contract order and purchase order numbers shall be clearly shown on all acknowledgments, shipping labels, packing slips, invoices, and on all correspondence.

15. REPORTS. The Contractor shall submit quarterly reports to the NASPO/MCPA Contract Administrator showing the quantities and dollar volume of purchases by each Participating State. **RS**

16. DELIVERY. The prices bid shall be the delivered price to any NASPO/MCPA state agency or political subdivision. All deliveries shall be F.O.B. destination with all transportation and handling charges paid by the Contractor. Responsibility and liability for loss or damage shall remain with the Contractor until final inspection and acceptance, when responsibility shall pass to the Buyer except as to latent defects, fraud and Contractor's warranty obligations. The minimum shipment amount will be found in the special terms and conditions. Any order for less than the specified amount is to be shipped with the freight prepaid and added as a separate item on the invoice. Any portion of an order to be shipped without transportation charges that is back-ordered shall be shipped without charge.

17. HAZARDOUS CHEMICAL INFORMATION. The Contractor will provide one set of the appropriate material safety data sheet(s) and container label(s) upon delivery of a hazardous material to any Buyer. All safety data sheets and labels will be in accordance with each Participating State's requirements.

18. INSPECTIONS. Goods furnished under this contract shall be subject to inspection and test by the Buyer at times and places determined by the Buyer. If the Buyer finds goods furnished to be incomplete or in non-compliance with bid specifications, the Buyer may reject the goods and require Contractor to either correct them without charge or deliver them at a reduced price which is equitable under the circumstances. If Contractor is unable or refuses to correct such goods within a time deemed reasonable by the Buyer, the Buyer may cancel the order in whole or in part. Nothing in this paragraph shall adversely affect the Buyer's rights including the rights and remedies associated with revocation of acceptance under the Uniform Commercial Code.

19. INSPECTION & AUDIT.

a. Books and Records. The Contractor will maintain, or supervise the maintenance of all records necessary to properly account for the payments made to the Contractor for costs authorized by this contract. Contractor agrees to keep and maintain under generally accepted accounting principles (GAAP) full, true and complete records, contracts, books, and documents as are necessary to fully disclose to NASPO/MCPA, the State or United States Government, or their authorized representatives, upon audits or reviews, sufficient information to determine compliance with all state and federal regulations and statutes.

b. Inspection & Audit. Contractor agrees that the relevant books, records (written, electronic, computer related or otherwise), including, without limitation, relevant accounting procedures and practices of Contractor or its subcontractors, financial statements and supporting documentation, and documentation related to the work product shall be subject, at any reasonable time, to inspection, examination, review, audit, and copying at any office or location of Contractor where such records may be found, with a 15 day written notice by NASPO/MCPA; the United States Government; the State Auditor or its contracted examiners, the Department of Administration, Budget Division, the Nevada State Attorney General's Office or its Fraud Control Units, the State Legislative Auditor, and with regard to any federal funding, the relevant federal agency, the Comptroller General, the General Accounting Office, the Office of the

Inspector General, or any of their authorized representatives. All subcontracts shall reflect requirements of this paragraph.

c. Period of Retention. All books, records, reports, and statements relevant to this contract must be retained a minimum four (4) years after the contract terminates or until all audits initiated within the four (4) years have been completed, whichever is later, and for five (5) years if any federal funds are used in the contract. The retention period runs from the date of payment for the relevant goods or services by the State, or from the date of termination of the Contract, whichever is later. Retention time shall be extended when an audit is scheduled or in progress for a period reasonably necessary to complete an audit and/or to complete any administrative and judicial litigation which may ensue.

20. CONTRACT TERMINATION. Any of the following events shall constitute cause for NASPO/MCPA to declare Contractor in default of the contract: (1) nonperformance of contractual requirements; and/or (2) a material breach of any term or condition of this contract. NASPO/MCPA shall issue a written notice of default providing a period in which Contractor shall have an opportunity to cure. Time allowed for cure shall not diminish or eliminate Contractor's liability for damages. If the default remains, after Contractor has been provided the opportunity to cure, NASPO/MCPA may do one or more of the following: (1) exercise any remedy provided by law; (2). terminate this contract and any related contracts or portions thereof; (3) impose liquidated damages; and/or (4) suspend Contractor from receiving future bid solicitations.

Winding Up Affairs Upon Termination. In the event of termination of this contract for any reason, the parties agree that the provisions of this paragraph survive termination:

- i. The parties shall account for and properly present to each other all claims for fees and expenses and pay those which are undisputed and otherwise not subject to set off under this contract. Neither party may withhold performance of winding up provisions solely based on nonpayment of fees or expenses accrued up to the time of termination;
- ii. Contractor shall satisfactorily complete work in progress at the agreed rate (or a pro rata basis if necessary) if so requested by NASPO/MCPA;
- iii. Contractor shall execute any documents and take any actions necessary to effectuate an assignment of this contract if so requested by NASPO/MCPA;
- iv. Contractor shall preserve, protect and promptly deliver into NASPO/MCPA's possession all proprietary information in accordance with paragraph (29).

21. REMEDIES. Except as otherwise provided for by law or this contract, the rights and remedies of the parties shall not be exclusive and are in addition to any other rights and remedies provided by law or equity, including, without limitation, actual damages, and to a prevailing party reasonable attorneys' fees and costs. It is specifically agreed that reasonable attorneys' fees shall include without limitation \$125 per hour for attorneys employed by the Lead State. Nevada may set off consideration against any unpaid obligation of Contractor to any State agency in accordance with NRS 353C.190.

22. LIMITED LIABILITY. Nevada will not waive and intends to assert available NRS chapter 41 liability limitations in all cases. Contract liability of both parties shall not be subject to punitive damages. Liquidated damages shall not apply unless otherwise specified in the incorporated attachments. Damages for any breach by the Lead State shall never exceed the amount of funds appropriated for payment under this contract, but not yet paid to Contractor, for the fiscal year budget in existence at the time of the breach. Damages for any Contractor breach shall not exceed 150% of the contract maximum "not to exceed" value. Contractor's tort liability shall not be limited.

**23. FORCE MAJEURE.** Neither party to this contract shall be deemed to be in violation of this contract if it is prevented from performing any of its obligations hereunder due to strikes, failure of public transportation, civil or military authority, act of public enemy, accidents, fires, explosions, or acts of God, including, without limitation, earthquakes, floods, winds, or storms. In such an event the intervening cause must not be through the fault of the party asserting such an excuse, and the excused party is obligated to promptly perform in accordance with the terms of the contract after the intervening cause ceases. NASPO/MCPA may terminate this contract after determining such delay or default will reasonably prevent successful performance of the contract.

**24. INDEMNIFICATION.** To the fullest extent permitted by law, Contractor shall indemnify, hold harmless and defend, not excluding the State's right to participate, the lead State, NASPO/MCPA from and against all liability, claims, actions, damages, losses, and expenses, including, without limitation, reasonable attorneys' fees and costs, arising out of any alleged negligent or willful acts or omissions of Contractor, its officers, employees and agents. The Contractor shall release, protect, indemnify and hold NASPO/MCPA and the respective states and their officers, agencies, employees, harmless from and against any damage, cost or liability, including reasonable attorney's fees for any or all injuries to persons, property or claims for money damages arising from acts or omissions of the contractor, his employees or subcontractors or volunteers except in cases in which the liability, claims, actions, damages, losses or expenses are caused exclusively or primarily by the State's negligent or willful acts or omissions.

**25. COMPLIANCE WITH LEGAL OBLIGATIONS.** Any and all supplies, services and equipment bid and furnished shall comply fully with all applicable Federal and State laws and regulations. Contractor shall procure and maintain for the duration of this contract any state, county, city or federal license, authorization, waiver, permit, qualification or certification required by statute, ordinance, law, or regulation to be held by Contractor to provide the goods or services required by this contract. The Lead State may set-off against consideration due any delinquent government obligation in accordance with NRS 353C.190.

**26. WAIVER OF BREACH.** Failure to declare a breach or the actual waiver of any particular breach of the contract or its material or nonmaterial terms by either party shall not operate as a waiver by such party of any of its rights or remedies as to any other breach.

**27. SEVERABILITY.** If any provision of this contract is declared by a court to be illegal or in conflict with any law, the validity of the remaining terms and provisions shall not be affected; and the rights and obligations of the parties shall be construed and enforced as if the contract did not contain the particular provision held to be invalid.

**28. ASSIGNMENT/DELEGATION.** To the extent that any assignment of any right under this contract changes the duty of either party, increases the burden or risk involved, impairs the chances of obtaining the performance of this contract, attempts to operate as a novation, or includes a waiver or abrogation of any defense to payment by State, such offending portion of the assignment shall be void, and shall be a breach of this contract. Contractor shall not assign, sell, transfer, subcontract or sublet rights, or delegate responsibilities under this contract, in whole or in part, without the prior written approval of the NASPO/MCPA Contract Administrator.

29. OWNERSHIP OF PROPRIETARY INFORMATION. Any reports, histories, studies, tests, manuals, instructions, photographs, negatives, blue prints, plans, maps, data, system designs, computer code (which is intended to be consideration under the contract), or any other documents or drawings, prepared or in the course of preparation by Contractor (or its subcontractors) in performance of its obligations under this contract shall be the exclusive property of NASPO/MCPA and all such materials shall be delivered into NASPO/MCPA possession by Contractor upon completion, termination, or cancellation of this contract. Contractor shall not use, willingly allow, or cause to have such materials used for any purpose other than performance of Contractor's obligations under this contract without the prior written consent of NASPO/MCPA. Notwithstanding the foregoing, NASPO/MCPA shall have no proprietary interest in any materials licensed for use that are subject to patent, trademark or copyright protection.

30. PATENTS, COPYRIGHTS, ETC. The Contractor shall release, indemnify and hold NASPO/MCPA, the State, and Participating States and their officers, agents and employees harmless from liability of any kind or nature, including the Contractor's use of any copyrighted or un-copyrighted composition, secret process, patented or unpatented invention, article or appliance furnished or used in the performance of this contract.

31. PUBLIC RECORDS. Pursuant to NRS 239.010, information or documents received from Contractor may be open to public inspection and copying. The State will have the duty to disclose unless a particular record is made confidential by law or a common law balancing of interests. Contractor may label specific parts of an individual document as a "trade secret" or "confidential" in accordance with NRS 333.333, provided that Contractor thereby agrees to indemnify and defend the State for honoring such a designation. The failure to so label any document that is released by the State shall constitute a complete waiver of any and all claims for damages caused by any release of the records.

32. CONFIDENTIALITY. Contractor shall keep confidential all information, in whatever form, produced, prepared, observed or received by Contractor to the extent that such information is confidential by law or otherwise required by this contract.

33. NONDISCRIMINATION. Contractor agrees to abide by the provisions of Title VI and Title VII of the Civil Rights Act of 1964 (42 USC 2000e), which prohibit discrimination against any employee or applicant for employment, or any applicant or recipient of services, on the basis of race, religion, color, or national origin; and further agrees to abide by Executive Order No. 11246, as amended, which prohibits discrimination on basis of sex; 45 CFR 90 which prohibits discrimination on the basis of age, and Section 504 of the Rehabilitation Act of 1973, or the Americans with Disabilities Act of 1990 which prohibits discrimination on the basis of disabilities. Contractor further agrees to furnish information and reports to requesting Participating States, upon request, for the purpose of determining compliance with these statutes. Contractor agrees to comply with each individual Participating State's certification requirements, if any, as stated in the special terms and conditions. This contract may be canceled if the Contractor fails to comply with the provisions of these laws and regulations. Contractor must include this provision in every subcontract relating to purchases by the States to insure that subcontractors and vendors are bound by this provision.

34. **FEDERAL FUNDING**. In the event federal funds are used for payment of all or part of this contract:

- a. Contractor certifies, by signing this contract, that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency. This certification is made pursuant to the regulations implementing Executive Order 12549, Debarment and Suspension, 28 C.F.R. pt. 67, § 67.510, as published as pt. VII of the May 26, 1988, Federal Register (pp. 19160-19211), and any relevant program-specific regulations. This provision shall be required of every subcontractor receiving any payment in whole or in part from federal funds.
- b. Contractor and its subcontractors shall comply with all terms, conditions, and requirements of the Americans with Disabilities Act of 1990 (P.L. 101-136), 42 U.S.C. 12101, as amended, and regulations adopted thereunder contained in 28 C.F.R. 26.101-36.999, inclusive, and any relevant program-specific regulations.
- c. Contractor and its subcontractors shall comply with the requirements of the Civil Rights Act of 1964, as amended, the Rehabilitation Act of 1973, P.L. 93-112, as amended, and any relevant program-specific regulations, and shall not discriminate against any employee or offeror for employment because of race, national origin, creed, color, sex, religion, age, disability or handicap condition (including AIDS and AIDS-related conditions.)

35. **LOBBYING**. The parties agree, whether expressly prohibited by federal law, or otherwise, that no funding associated with this contract will be used for any purpose associated with or related to lobbying or influencing or attempting to lobby or influence for any purpose the following:

- a. Any federal, state, county or local agency, legislature, commission, counsel or board;
- b. Any federal, state, county or local legislator, commission member, counsel member, board member, or other elected official; or
- c. Any officer or employee of any federal, state, county or local agency; legislature, commission, counsel or board.

36. **NON-COLLUSION**. Contractor certifies that this contract and the underlying bid, have been arrived at independently and have been without collusion with, and without any agreement, understanding or planned common course of action with, any other vendor of materials, supplies, equipment or services described in the invitation to bid, designed to limit independent bidding or competition.

37. **WARRANTIES**.

a. **Uniform Commercial Code**. The Contractor acknowledges that the Uniform Commercial Code applies to this contract. In general, the contractor warrants that: (a) the product will do what the salesperson said it would do, (b) the product will live up to all specific claims that the manufacturer makes in their advertisements, (c) the product will be suitable for the ordinary purposes for which such product is used, (d) the product will be suitable for any special purposes that the Buyer has relied on the Contractor's skill or judgment to consider.

b. **General Warranty**. Contractor warrants that all services, deliverables, and/or work product under this contract shall be completed in a workmanlike manner consistent with standards in the trade, profession, or industry; shall conform to or exceed the specifications set forth in the incorporated attachments; and shall be fit for ordinary use, of good quality, with no material defects.

c. **System Compliance**. Contractor warrants that any information system application(s) shall not experience abnormally ending and/or invalid and/or incorrect results from the application(s) in the operating and testing of the business of the State. This warranty includes, without limitation, century

recognition, calculations that accommodate same century and multicentury formulas and data values and date data interface values that reflect the century.

38. **CONFLICT OF INTEREST.** Contractor certifies that it has not offered or given any gift or compensation prohibited by the state laws of any NASPO/MCPA participants to any officer or employee of NASPO/MCPA or participating states to secure favorable treatment with respect to being awarded this contract.

39. **INDEPENDENT CONTRACTOR.** Contractor shall be an independent contractor, and as such shall have no authorization, express or implied to bind NASPO/MCPA or the respective states to any agreements, settlements, liability or understanding whatsoever, and agrees not to perform any acts as agent for NASPO/MCPA or the states, except as expressly set forth herein.

40. **POLITICAL SUBDIVISION PARTICIPATION.** Participation under this contract by political subdivisions (i.e., colleges, school districts, counties, cities, etc.) of the NASPO/MCPA Participating States shall be voluntarily determined by the political subdivision. The Contractor agrees to supply the political subdivisions based upon the same terms, conditions and prices.

41. **PROPER AUTHORITY.** The parties hereto represent and warrant that the person executing this contract on behalf of each party has full power and authority to enter into this contract. Contractor acknowledges that as required by statute or regulation this contract is effective only after approval by the NASPO/MCPA Board of Directors and only for the period of time specified in the contract. Any services performed by Contractor before this contract is effective or after it ceases to be effective are performed at the sole risk of Contractor. The Contractor certifies that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction (contract) by any governmental department or agency.

42. **GOVERNING LAW; JURISDICTION.** This contract and the rights and obligations of the parties hereto shall be governed and construed in accordance with the laws of the state of Nevada, without giving effect to any principle of conflict-of-law that would require the application of the law of any other jurisdiction. The parties consent to the exclusive jurisdiction of the First Judicial District Court, Carson City, Nevada for enforcement of this contract. The construction and effect of any Participating Addendum or order against the contract(s) shall be governed by and construed in accordance with the laws of the Participating State. Venue for any claim, dispute or action concerning an order placed against the contract(s) or the effect of a Participating Addendum or shall be in the Purchasing State.

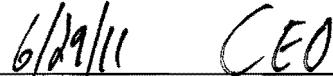
43. **SIGNATURES IN COUNTERPART.** Contract may be signed in any number of counterparts, each of which shall be an original, but all of which together shall constitute one in the same instrument.

44. **ENTIRE CONTRACT AND MODIFICATION.** This contract and its integrated attachment(s) constitute the entire agreement of the parties and such are intended as a complete and exclusive statement of the promises, representations, negotiations, discussions, and other agreements that may have been made in connection with the subject matter hereof. Unless an integrated attachment to this contract specifically displays a mutual intent to amend a particular part of this contract, general conflicts in language between any such attachment and this contract shall be construed consistent with the terms of this contract. The terms of this contract shall not be waived, altered, modified, supplemented or amended in any manner whatsoever without prior written approval of the NASPO/MCPA Contract Administrator.

IN WITNESS WHEREOF, the parties hereto have caused this contract to be signed and intend to be legally bound thereby.



Independent Contractor's Signature



6/19/11



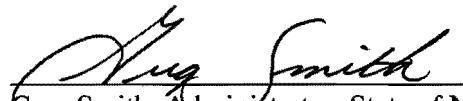
Independent's Contractor's Title

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Signature

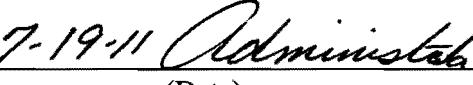
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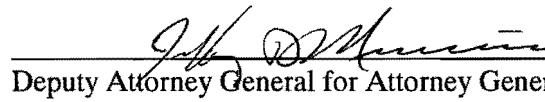


Greg Smith, Administrator, State of Nevada

Approved by NASPO/MCPA Board of Directors

On 7-19-11   
(Date)

Approved as to form by:

  
Deputy Attorney General for Attorney General

On 5 July 11  
(Date)

**ATTACHMENT BB**  
**INSURANCE SCHEDULE**

**INDEMNIFICATION CLAUSE:**

Contractor shall indemnify, hold harmless and, not excluding the State's right to participate, defend the State, its officers, officials, agents, and employees (hereinafter referred to as "Indemnitee") from and against all liabilities, claims, actions, damages, losses, and expenses including without limitation reasonable attorneys' fees and costs, (hereinafter referred to collectively as "claims") for bodily injury or personal injury including death, or loss or damage to tangible or intangible property caused, or alleged to be caused, in whole or in part, by the negligent or willful acts or omissions of Contractor or any of its owners, officers, directors, agents, employees or subcontractors. This indemnity includes any claim or amount arising out of or recovered under the Workers' Compensation Law or arising out of the failure of such contractor to conform to any federal, state or local law, statute, ordinance, rule, regulation or court decree. It is the specific intention of the parties that the Indemnitee shall, in all instances, except for claims arising solely from the negligent or willful acts or omissions of the Indemnitee, be indemnified by Contractor from and against any and all claims. It is agreed that Contractor will be responsible for primary loss investigation, defense and judgment costs where this indemnification is applicable. In consideration of the award of this contract, the Contractor agrees to waive all rights of subrogation against the State, its officers, officials, agents and employees for losses arising from the work performed by the Contractor for the State.

**INSURANCE REQUIREMENTS:**

Contractor and subcontractors shall procure and maintain until all of their obligations have been discharged, including any warranty periods under this Contract are satisfied, insurance against claims for injury to persons or damage to property which may arise from or in connection with the performance of the work hereunder by the Contractor, his agents, representatives, employees or subcontractors.

The insurance requirements herein are minimum requirements for this Contract and in no way limit the indemnity covenants contained in this Contract. The State in no way warrants that the minimum limits contained herein are sufficient to protect the Contractor from liabilities that might arise out of the performance of the work under this contract by the Contractor, his agents, representatives, employees or subcontractors and Contractor is free to purchase additional insurance as may be determined necessary.

A. **MINIMUM SCOPE AND LIMITS OF INSURANCE:** Contractor shall provide coverage with limits of liability not less than those stated below. An excess liability policy or umbrella liability policy may be used to meet the minimum liability requirements provided that the coverage is written on a "following form" basis.

1. **Commercial General Liability – Occurrence Form**

|  |             |
|--|-------------|
| Policy shall include bodily injury, property damage and broad form contractual liability coverage. |             |
| • General Aggregate  | \$2,000,000 |
| • Products – Completed Operations Aggregate  | \$1,000,000 |
| • Personal and Advertising Injury  | \$1,000,000 |
| • Each Occurrence  | \$1,000,000 |

- a. The policy shall be endorsed to include the following additional insured language: "The State of Nevada shall be named as an additional insured with respect to liability arising out of the activities performed by, or on behalf of the Contractor".

2. **Worker's Compensation and Employers' Liability**

|                         |           |
|-------------------------|-----------|
| Workers' Compensation   | Statutory |
| Employers' Liability    |           |
| Each Accident           | \$100,000 |
| Disease – Each Employee | \$100,000 |
| Disease – Policy Limit  | \$500,000 |

- a. Policy shall contain a waiver of subrogation against the State of Nevada.

- b. This requirement shall not apply when a contractor or subcontractor is exempt under N.R.S., **AND** when such contractor or subcontractor executes the appropriate sole proprietor waiver form.

**3. Fidelity Bond or Crime Insurance**

Bond or Policy Limit \$ \_\_\_\_\_

**NOTE: A FIDELITY BOND MAY BE NEGOTIATED AT THE DISCRETION OF EACH PARTICIPATING STATE.**

- a. The bond or policy shall be issued with limits based on the amount of cash being handled by the Contractor.
- b. The bond or policy shall include coverage for all directors, officers, agents and employees of the Contractor.
- c. The bond or policy shall include coverage for third party fidelity and name the State of Nevada as loss payee.
- d. The bond or policy shall include coverage for extended theft and mysterious disappearance.
- e. The bond or policy shall not contain a condition requiring an arrest and conviction.

**B. ADDITIONAL INSURANCE REQUIREMENTS:** The policies shall include, or be endorsed to include, the following provisions:

1. On insurance policies where the State of Nevada is named as an additional insured, the State of Nevada shall be an additional insured to the full limits of liability purchased by the Contractor even if those limits of liability are in excess of those required by this Contract.
2. The Contractor's insurance coverage shall be primary insurance and non-contributory with respect to all other available sources.

**C. NOTICE OF CANCELLATION:** Each insurance policy required by the insurance provisions of this Contract shall provide the required coverage and shall not be suspended, voided or canceled except after thirty (30) days prior written notice has been given to the State, except when cancellation is for non-payment of premium, then ten (10) days prior notice may be given. Such notice shall be sent directly to **Mail all required insurance documents to the Lead State (Nevada).**

**D. ACCEPTABILITY OF INSURERS:** Insurance is to be placed with insurers duly licensed or authorized to do business in the state of Nevada and with an "A.M. Best" rating of not less than A- VII. The State in no way warrants that the above-required minimum insurer rating is sufficient to protect the Contractor from potential insurer insolvency.

**E. VERIFICATION OF COVERAGE:** Contractor shall furnish the State with certificates of insurance (ACORD form or equivalent approved by the State) as required by this Contract. The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf.

All certificates and any required endorsements are to be received and approved by the State before work commences. Each insurance policy required by this Contract must be in effect at or prior to commencement of work under this Contract and remain in effect for the duration of the project. Failure to maintain the insurance policies as required by this Contract or to provide evidence of renewal is a material breach of contract.

All certificates required by this Contract shall be sent directly to **Mail all required insurance documents to the Lead State (Nevada).** The State project/contract number and project description shall be noted on the certificate of insurance. The State reserves the right to require complete, certified copies of all insurance policies required by this Contract at any time.

**F. SUBCONTRACTORS:** Contractors' certificate(s) shall include all subcontractors as additional insureds under its policies **or** Contractor shall furnish to the State separate certificates and endorsements for each subcontractor. All coverages for subcontractors shall be subject to the minimum requirements identified above.

**G. APPROVAL:** Any modification or variation from the insurance requirements in this Contract shall be made by the Attorney General's Office or the Risk Manager, whose decision shall be final. Such action will not require a formal Contract amendment, but may be made by administrative action.

**Mail all required insurance documents to the Lead State (Nevada).**

IN WITNESS WHEREOF, the parties hereto have caused this Contract to be signed and intend to be legally bound thereby.



Independent Contractor's Signature



Signature- State of Nevada

6/19/11 CEO

Date Independent Contractor's Title

7-19-11 Administrator

Date Title

Attachment BB Page 3 of 3

RMIIns rev 03/08

**AMENDMENT # 01****STATEWIDE MASTER SERVICE AGREEMENT FOR SERVICES OF INDEPENDENT CONTRACTOR**

A Contract between the National Association of State Procurement Officials (NASPO) and the Multi-State Corrections Procurement Alliance (MCPA)  
Acting by and through the State of Nevada

**Department of Administration  
Purchasing Division**  
515 E. Musser Street, Suite 300  
Carson City, Nevada 89701  
Contact: Ronda Miller, Purchasing Officer  
Phone: (775) 684-0182 • Fax: (775) 684-0188  
E-mail: [rmlmiller@admin.nv.gov](mailto:rmlmiller@admin.nv.gov)

and

**JPay Inc.**  
12864 Biscayne Blvd, Suite 243  
Miami, Florida 33181  
Contact: Errol Feldman, General Counsel  
Phone: (305) 577-5543 Fax: (305) 893-8895  
E-mail: [efeldman@jpay.com](mailto:efeldman@jpay.com)

1. **AMENDMENTS.** For and in consideration of mutual promises and/or their valuable considerations, all provisions of the original contract resulting from Request for Proposal #1901 and dated July 19, 2011, attached hereto as Exhibit B, remain in full force and effect with the exception of the following:
  - A. To extend the current contract an additional two (2) years from August 1, 2011 to July 31, 2018.
  - B. To add additional service options as outlined in the listing attached hereto as Exhibit A.

**Current Contract Language:**

3. **CONTRACT TERM.** This contract shall be effective from August 1, 2011 subject to NASPO/MCPA Board of Directors' approval to July 31, 2015, unless sooner terminated by either party as specified in paragraph (20).

**Amended Contract Language:**

3. **CONTRACT TERM.** This contract shall be effective from August 1, 2011 subject to NASPO/MCPA Board of Directors' approval to July 31, 2018, unless sooner terminated by either party as specified in paragraph (20).
2. **INCORPORATED DOCUMENTS.** Exhibit 1 (Original Contract) is attached hereto, incorporated by reference herein and made a part of this amended contract.
3. **REQUIRED APPROVAL.** This amendment to the original contract shall not become effective until and unless approved by the Nevada State Board of Examiners.

IN WITNESS WHEREOF, the parties hereto have caused this amendment to the original contract to be signed and intend to be legally bound thereby.

*R82*

Independent Contractor's Signature

*3/22/13*

Date

*CEO*

Independent Contractor's Title

*Dumbala Sait*

Greg Smith, Administrator, State of Nevada

Approved by NASPO/MCPA Board of Directors

On *3/28/13*  
(Date)

Approved as to form by:

*J.W. Mumm*

Deputy Attorney General for Attorney General

On *4 Apr 13*  
(Date)

Exhibit A

| <b>Current services</b>   | <b>Cost</b>                     |
|---|---------------------------------|
| Customer to Government Payments (section 3.2.1.2 "Banking")   | See Cost Proposal 1901          |
| General money transfer services for prison commissary accounts, "Sending Money With a Credit/Debit Card"  | See Cost Proposal 1901          |
| Credit/debit card via phone and internet  | See Cost Proposal 1901          |
| Lobby kiosk with credit/debit cards and cash  | See Cost Proposal 1901          |
| money order lockbox, aka "automated lockbox"  | See Cost Proposal 1901          |
| walk in cash payments at retailers like MoneyGram/Walmart   | See Cost Proposal 1901          |
| Inmate Kiosks   | See Cost Proposal 1901          |
| Inbound and outbound email for inmates  | See Cost Proposal 1901          |
| Video visitation  | See Cost Proposal 1901          |
| MP3 and music sales   | See Cost Proposal 1901          |
| <b>Services to Add via Amendment</b>  | <b>Cost</b>                     |
| <b>Tablets</b>  |                                 |
| Tablet with 16G Memory  | \$59.99                         |
| Tablet with 32G Memory  | \$69.99                         |
| <b>Content on the Tablet (an extension of section 3.2.1.8 - MP3 - Download I Purchasing of Music)</b>   |                                 |
| Educational content downloads and subscriptions   | \$2.00 - \$250.00               |
| E-books   | \$2.00 - \$25.00                |
| Movie and movie rentals   | \$2.00 - \$25.00                |
| Approved Games  | \$2.00 - \$25.00                |
| Downloading/Uploading inmate kiosk content onto the tablet  | No cost - \$5.00                |
| <b>Additional Kiosk Services</b>  |                                 |
| Cell Phone Detection (an extension the inmate kiosk network solution; the technology is installed within the kiosks and is run on the kiosk network infrastructure) | TBD                             |
| Commissary Ordering Application from the Kiosk  | \$0.00 - \$1.00 per order       |
| <b>Video Visitation Services</b>  |                                 |
| Customer to Inmate & Inmate to Customer web video calling   | \$0.30 cents a minute           |
| <b>Care Packages</b>  |                                 |
| Commissary related items purchased by friends and family and sent to inmates  | Based on items purchased        |
| <b>Payment Related Software Packages</b>  |                                 |
| Offender Banking and Accounting Software Package System   | TBD                             |
| Commissary Software Package Systems   | TBD                             |
| <b>Release Debit Cards</b>  |                                 |
| Card Activation   | \$0.00 - \$13.00                |
| ATM Withdrawal  | \$2.00                          |
| ATM Decline   | \$0.50                          |
| Pin and Signature Purchase  | \$0.70                          |
| Pin/Sig Decline   | \$0.50                          |
| Monthly Service Fee   | \$0.00-\$3.00                   |
| Replace Card  | \$5.00                          |
| Expedite Card   | \$30.00                         |
| Account Closure   | \$9.95                          |
| Auto Customer Service   | \$0.25                          |
| Live Customer Service   | \$1.00                          |
| Inactivity Fee  | \$2.99                          |
| Statement Print   | \$1.50                          |
| <b>Booking Kiosks</b>   |                                 |
| Bail/Bond Kiosks  | No cost -\$5.00<br>No cost -10% |
| Parole and Probation Payments and Consumer to Government Payments (i.e. fees and fines)   | Same as 3.2.1.2                 |
| Outbound Payment Reminders  | \$0.00 - \$1.00                 |
| <b>Payment Related Software Packages</b>  |                                 |
| Case Management Software Package System   | TBD                             |
| Alcohol Monitoring  | TBD                             |
| AlcoholInterlock and System   | TBD                             |
| Electronic Monitoring Software Package System and Products  | TBD                             |
| Telephone Reporting Software Package System   | TBD                             |

## AMENDMENT # 2

### TO CONTRACT FOR SERVICES OF INDEPENDENT CONTRACTOR Between the State of Nevada Acting by and Through Its

**Department of Administration, Purchasing Division**  
515 E. Musser Street, Suite 300  
Carson City, Nevada 89701  
Contact: Ronda Miller, Purchasing Officer  
Phone: (775) 684-0182 Fax: (775) 684-0188  
E-mail: [rmliller@purchasing.state.nv.us](mailto:rmliller@purchasing.state.nv.us)

and

**JPay Inc.**  
12864 Biscayne Blvd, Suite 243  
Miami, Florida 33181  
Contact: Errol Feldman, General Counsel  
Phone: (305) 577-5543 Fax: (305) 893-8895  
E-mail: [efeldman@jpay.com](mailto:efeldman@jpay.com)

1. **AMENDMENTS.** For and in consideration of mutual promises and/or their valuable considerations, all provisions of the original contract resulting from Request for Proposal #1901 and dated July 19, 2011, attached hereto as Exhibit B, remain in full force and effect with the exception of the following:

- A. To extend the current contract an additional four (4) years from August 1, 2018 to July 31, 2022 to allow vendor ample time to recoup their costs.

#### Current Contract Language:

3. **CONTRACT TERM.** This contract shall be effective from August 1, 2011 subject to NASPO/MCPA Board of Directors' approval to July 31, 2018, unless sooner terminated by either party as specified in paragraph (20).

#### Amended Contract Language:

3. **CONTRACT TERM.** This contract shall be effective from August 1, 2011 subject to NASPO/MCPA Board of Directors' approval to July 31, 2022, unless sooner terminated by either party as specified in paragraph (20).
2. **INCORPORATED DOCUMENTS.** Exhibit I (Original Contract) is attached hereto, incorporated by reference herein and made a part of this amended contract.
3. **REQUIRED APPROVAL.** This amendment to the original contract shall not become effective until and unless approved by the Nevada State Board of Examiners.

IN WITNESS WHEREOF, the parties hereto have caused this amendment to the original contract to be signed and intend to be legally bound thereby.



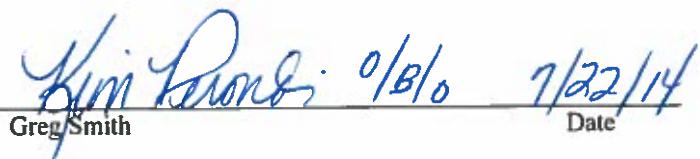
Independent Contractor's Signature

6/12/14

Date

CEO

Independent Contractor's Title



Kim Ponch

7/22/14

Date

Administrator

Title



Stacey Johnson

for Julia Teska

Signature – Board of Examiners

APPROVED BY BOARD OF EXAMINERS

On:

8/11/14

Date

Approved as to form by:

On:



John D. Vassallo

Date



John D. Vassallo  
Deputy Attorney General for Attorney General